



THE LEARNING MIND

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Terms of Service

SESSION INFORMATION

Sessions are 50 minutes in duration and are conducted online via Zoom. I take care to provide an interactive and engaging experience in a virtual setting.

Sessions generally are scheduled one, two, or three times a week, based on the individual's needs. Weekly time slots are assigned and held throughout the year or a designated time period. Regular attendance is essential for steady progress. Please make every effort to attend (or to have your learner attend) all scheduled sessions.

INTAKE

Educational therapy begins with consultation with parents, formal and informal assessments, and review of outside testing and evaluation. Treatment areas are established based on each child's specific learning profile.

TAKE-HOME EXERCISES

For a separate weekly charge per subject, I can create personalized take-home exercises designed to help you/your learner work on independent improvement.

WRITTEN PROGRESS REPORTS

Upon request, written progress reports will be provided to learners/learner's families annually at no cost. These reports are delivered via email, giving an overview of the learner's long-term progress. Parents of young learners are encouraged to share these reports with school personnel or other professional working with them.

A charge will be charged for progress assessments for current Learning Mind clients who would like a formal reevaluation of specific areas of focus. In this event, please give at least three weeks' notice to ensure I have enough time to thoroughly complete the assessment and complete a detailed report.

CONSULTATION SERVICES

An hourly rate is charged for all consultation services, including conferences with family members, school personnel, and other professionals. An initial intake conference with parents will be conducted at no charge to determine the hourly rate.

INVOICES

Invoices will be sent upon scheduling a session and must be paid 48 hours before the session's scheduled start time. Failure to make payment on time will result in cancellation. I accept cash, checks, and electronic payments.* Each time a payment is received, a payment confirmation will be emailed to you.

TARDINESS AND CANCELLATION POLICY

Please be mindful of each session's start and end times, as other learner's appointments will likely be scheduled before and after your/your learner's session. All sessions that begin later than the scheduled session time must end at the regularly scheduled end time. If you/your

learner is more than 15 minutes late to a scheduled session without notice, the session will be canceled. For clients under the age of 18, parents/guardians will be notified if they are not in attendance.

48 hours notice is required to cancel or reschedule a session. If unable to attend a session, please give notice as soon as possible as a courtesy to the therapist and other clients waiting for additional sessions. Please give notice of cancellation by texting me directly.*

There is no reimbursement for sessions canceled within less than 48 hours. Exceptions may be made for emergencies or unexpected illness, at my discretion. Furthermore, there are no partial reimbursements for late arrivals.

COMMUNICATION

Parents are encouraged to call, text, or email* me to briefly discuss any concerns that they may have regarding their child's educational progress. There is no charge for this communication. Phone calls longer than 15 minutes with parents will elicit a charge. All consultation service charges will be included on your monthly invoice.

INSURANCE

The Learning Mind is private pay and does not accept insurance.

CODE OF CONDUCT

Learners are expected to be respectful of themselves, others, materials, and the learning environment. Because toys and other small items can distract young learners from our goals, they are encouraged not to bring them to sessions. Similarly, food and drinks are also a distraction and should not be brought to sessions. Please help enforce these behavior rules.

Because The Learning Mind is virtual, an environment with limited distractions is encouraged. I will keep you informed of the technologies and procedures necessary to create a productive virtual learning environment.

**My mailing phone number and mailing address will be provided in a welcome email*

By typing your name (e-signature) below, you accept the above terms of service of The Learning Mind